

## United Cerebral Palsy of Central Ohio

440 Industrial Mile Rd. Columbus. Ohio 43228-2411 (614) 279-0109 (614) 279-2527 FAX ucpofcentralohio.org

Adult Day Program
Employment Program
In-Home Program
Assistive Technology

Adult Day Centers:

Grace Kindig ADC 440 Industrial Mile Road Columbus. Ohio 43228 (614) 279-0109

**Reese ADC** 123 South 3rd Street Newark. Ohio 43055 (740) 345-4771





UCP of Central Ohio is a CARF accredited United Way Agency.

## ORIGINAL

EX PATTIOR LATE FILED

Office of the Secretary of the FCC Federal Communications Commission **445** 12th Street SW Washington, DC 20554

September 25, 2002

RECEIVED & INSPECTED

DCT € 8 2002

Subject "EX PARTE COMMENT FOR DOCKET NUMBER 90-571 o NECA FUNDS" and "EX PARTE COMMENT FOR OWNER 98-67 ON TRS/STS OUTREACH"

Dear Secretary:

I live in Ohio and I am pleased that the Public Utilities Commission (|PUC) of Ohio made telephones accessible to people with speech disabilities by providing Speech to Speech. I **STRONGLY** URGE THE PUC TO ESTABLISH AN EFFECTIVE STS OUTREACH SERVICE.

In Ohio, people with speech disabilities have dramatically improved their lives because of the increasing availability of assistive technology. The availability of STS would have a positive impact on the lives of people with disabilities served by United Cerebral Palsy of Central Ohio. A majority of the people with disabilities experience the frustration of their speech and communication not being understood by the general public. People with disabilities face challenges in communicating in their everyday lives. STS services would eliminate one barrier people with disabilities must overcome.

Providing outreach appropriate to people with speech disabilities is an essential part ofaccess. When people with speech disabilities have appropriate training to use STS, they become more independent, participate more in the community, get jobs etc. The new relay regulations require states and relay providers to contract such that relay is accessible to users with speech disabilities.

If the Public Utilities Commission of Ohio provides STS without appropriate outreach, call volumes will be extremely low. Call volumes could rise substantially with an extensive STS outreach service tailored to people with speech disabilities. Providing appropriate outreach for STS will help Ohio residents with speech disabilities enter the mainstream of life.

Because I want this independence for people with speech disabilities in Ohio, I strongly urge the Public Utilities Commission of Ohio to provide an STS outreach service similar to the very successful STS intensive outreach services in California, Minnesota and Maryland.

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Based on Minnesota's budgetary experience, such a service may cost \$288,000 annually based on Ohio's population Many states have sufficient surcharge money to fund a STS outreach service without difficulty Vocational rehabilitation client services money may be available to teach people to use **STS** as it fosters independence and makes people job **ready.** 

A large proportion of people with speech disabilities have other disabilities as well; this makes it very difficult for them to advocate for themselves. Therefore, it is necessary for the rest of us to insure that services like STS outreach are adequately provided for

Again, I strongly urge the Public Utilities Commission of Ohio to budget for an effective **STS** outreach service with an annual budget of \$288,000.

Sincerely,

Kathy Streblo

Executive Director



cc: Disability Rights Office Consumer Information Bureau Federal Communications Commission Room 6C-447 445 12th street SW Washington, DC 20554

cc: Beth Blackmer Public Interest Center Public Utilities Commission of Ohio 180 E. Broad Street Columbus, OH 43215-3793

cc: Michael E. **Fingerhut**, General Anomy Sprint Corporation 401 9<sup>th</sup> **Street**, **NW**, Suite 400 Washington, DC 20004

cc: Kristine Shipley, Program Manager Sprint Relay One Metro Place, 545 Metro Place So., Suite 100, Dublin, Ohio 43017

cc: Bob Segalman, Ph.D. Department of Rehabilitation Att: Program Evaluation 2000 Evergreen Street Sacramento, CA 95815